End-user licence agreement

Terms for using installed LiberUp applications. Prices and billing are governed by the order and Subscription and payment rules.

Version: 2.0-draft-2026-09-24 | Updated: 2026-09-24

Effective date: [EFFECTIVE DATE TO BE COMPLETED]

DRAFT: Draft for approval before sales launch. LiberUp must fill in the effective date. Planned features apply only when made available and expressly selected by the customer; this draft does not amend existing contracts.

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1. Licensor and scope

The licensor is LIBERUP SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ, identified in the Terms. The licence is non-exclusive, time-limited and granted to the purchaser for the paid Product. Copyright is not transferred. The current offer excludes perpetual licences. Properly saved outputs remain usable after subscription expiry.

An accounting firm may process documents for any number of its clients if authorised to process them. The restriction concerns devices, not the number of clients. Software may be installed at any location; the licence must not be supplied to unrelated parties as a shared access service.

2. Three devices and remote access

One licence covers up to 3 simultaneously active devices. An office computer and a laptop are separate devices. Remote desktop access to one’s own activated computer is permitted; this does not authorise providing software to other businesses. Additional licences expand entitlement only as recorded in the order.

Devices can be removed in the Account. Self-service resets are limited to 3 in a rolling 30-day period. Further justified resets may be requested from support. This limit does not impose an extra fee or remove complaint rights.

3. Activation and 72 hours offline

Activation, entitlement checks and downloads require Internet access. After successful validation the app may operate offline for up to 72 calendar hours, never beyond the validity of its existing grant and paid access. The device must periodically connect to LiberUp.

Removing a device revokes server entitlement and frees its slot immediately. An online device receives revocation when communicating; an offline device may continue until its previously issued grant expires, within the stated 72-hour maximum. Removal does not grant another 72 hours. This period differs from the 24-hour failed-payment grace period.

4. Local data and KSeF

JPK files and outputs are processed locally. The KSeF summary application is designed for direct communication between the customer’s computer and KSeF: invoices, tokens, certificates and KSeF authorisations do not pass through LiberUp servers. This behaviour must be verified before release. The LiberUp service processes Account, licence and technical activation or update data as described in the Privacy policy.

Users provide appropriate authorisations and secure their computers and data. Support receives only synthetic or effectively anonymised samples. Never send tokens, keys, private certificates or real invoices. Support does not connect through remote desktop.

5. Installers and updates

During an active licence the Library provides available releases, normally the 3 latest safe versions. A critically defective release may be withdrawn immediately. Choosing an older available installer does not restore withdrawn features or extend the licence term.

Schema and implementation changes are delivered through new releases. LiberUp informs users about updates needed for conformity and consequences of not installing them. An old version alone is not grounds to reject a complaint. Article 43k(4) of the Consumer Rights Act concerns only non-conformity resulting from failure to install an update, subject to all statutory conditions.

The Product page specifies supported systems, formats and limitations. Functions outside the purchased scope are not guaranteed. This does not reduce the obligation to maintain conformity for the applicable period. Support retirement and settlement of paid access follow the Terms.

6. Permitted use and termination

Installation, running and use of functions within the licence, and acts permitted by mandatory law, are allowed. Bypassing protection, removing rights notices, selling shared access and unauthorised redistribution are prohibited. Restrictions do not override statutory rights concerning backup copies, observation of operation and interoperability.

Expiry blocks further operations until renewal. Saved outputs remain on the computer and the user is responsible for backups. Complaints and withdrawal follow their policy; liability, including the sole ordinary-B2B cap, is governed by the Terms. This EULA adds no separate cap or exclusion.

Legal references

Ustawa o prawach konsumenta / Consumer Rights Act — art. 43k ust. 3–6, art. 43l ust. 3

Prawo autorskie — art. 74–76

Related documents in this version

LiberUp terms of service — PDF · Privacy policy — PDF · Cookie policy — PDF · Complaints and withdrawal — PDF · Accessibility information — PDF · Subscription and payment rules — PDF · Support and continuity rules — PDF · Withdrawal form — PDF

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