JPK_VAT use and safety instructions

Instructions accompanying the specification and EULA, covering MSIX installation, local processing and safe diagnostics.

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Planned effective date: 2026-10-07

DRAFT: Planned date: 2026-10-07. Outstanding matters, approval and publication must be completed; this remains a draft and does not amend existing contracts. Later publication requires an appropriate effective date. The date alone does not activate sales or renewals.

1. Installation and updates

Download only from the LiberUp Library and check the publisher and Windows signature information. Do not disable system safeguards to install an unknown package. A production release requires a valid signature and release acceptance. Staging builds are for tests and require a staging account.

Preserve originals and outputs before updating and read the release notes. Do not ignore updates needed for security or your schema. Application legal documents remain available without sign-in or a valid licence.

2. Analysis and repairs

Work on a copy and preserve the original securely. Select the file and check the detected schema and messages. The report is a technical check within the software-version scope, not tax advice, an official receipt or a certificate.

Apply repairs only after reviewing selected proposals. NIP normalisation does not prove the identifier belongs to the correct counterparty. Verify the transaction content and repaired output. Do not replace the original without your own backup. An incomplete or interrupted process does not establish that the whole file was checked.

3. Reporting a problem

Provide the application version, operating system, error code, reproduction steps and expected result. Use a synthetic sample or effectively remove client data, addresses, identifiers, invoice numbers and other identifying information. Review file names, screenshots and metadata too.

Do not send real JPK files, invoices, passwords, private keys, tokens or KSeF certificates. If anonymisation prevents reproduction, explain this to support; we agree another method without automatically rejecting a complaint. We do not provide remote-desktop diagnostics.

4. Your data and uninstalling

History can be disabled or cleared in Settings. The default period is 90 days, with at most 500 entries. Before uninstalling, sign out, clear unneeded history and preserve your outputs. Files saved to your chosen folders remain your files and are not automatically deleted when the subscription ends.

Local data may remain outside the Windows package directory in the user profile. After uninstalling, review LiberUp/JPK.VAT in local application data and local logs. Delete only deliberately selected data; do not remove original accounting files as part of installation cleanup.

Legal bases

Ustawa o prawach konsumenta — art. 43k ust. 3–4 / Consumer Rights Act: updates

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