

LiberUp application privacy

Supplement to the Privacy policy for JPK_VAT. It is not processing consent or a separate arrangement for processing client files.

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DRAFT: Draft for approval. Effective date: [EFFECTIVE DATE TO BE APPROVED]. This version incorporates facts available on 20 October 2026 but requires completion of the identified checks and company approval. It does not amend earlier contracts or activate sales or renewals. Final publication will carry its actual effective date and a separate version identifier.

1. Local processing

JPK_VAT reads selected files on the computer and saves outputs, repaired copies and reports locally. LiberUp does not receive their contents through normal application use. The accounting firm remains responsible for lawful processing of its clients' documents.

The public account and licensing service is hosted on a VPS in Warsaw; support correspondence uses Zimbra, for which OVHcloud confirmed France as the mailbox and backup storage country. This does not mean local JPK files are sent there. The shared Privacy policy provides recipient, access and retention details.

2. Account and device

Sign-in and licensing send authentication data, account and licence identifiers, a device identifier and public key, proof of key possession and information needed for access decisions to the selected LiberUp environment. The server also sees IP and request metadata. The device private key stays in the Windows user-profile key store. The shared Privacy policy describes purposes, legal bases, recipients and retention. Never include passwords or tokens in a report.

3. History and diagnostics

Local history stores operation metadata, including file names; the default is 90 days and at most 500 entries. Settings allow 1–365 days, disabling or clearing history. File names can themselves identify clients, so review history before sharing.

Crash logs are local and restricted to technical diagnostics. They are not automatically sent to support. Review logs and anonymise samples before sharing. Website Account deletion does not delete files from the computer.

4. Updating and removal

Downloads and updates connect to LiberUp distribution over HTTPS. Windows App Installer may run at launch and in the background. It does not upload JPK content. Preserve your outputs before uninstalling and follow instructions to clear local history, logs and sessions. Uninstalling is not claimed to erase every file saved outside the package.

Legal bases

[RODO / GDPR — art. 5, 6, 13, 32](#)

Related documents in this version

[LiberUp terms of service — PDF](#) · [Privacy policy — PDF](#) · [Cookie policy — PDF](#) · [End-user licence agreement — PDF](#) · [Complaints and withdrawal — PDF](#) · [Accessibility information — PDF](#) · [Subscription and payment rules — PDF](#) · [Support and continuity rules — PDF](#) · [Withdrawal form — PDF](#) · [JPK VAT product specification — PDF](#) · [Social profile privacy — PDF](#) · [JPK VAT use and safety — PDF](#)
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